



PROPERTY MITIGATION

How you can help protect your property after water-related catastrophes

After loss, including catastrophic events like hurricanes and floods, policyholders have a duty to help protect their property from further damage; this includes hiring a qualified mitigation vendor to assist with promptly drying the property after water damage occurs.

Before you authorize mitigation with a remediation contractor, please consider the following:

- Understand that by signing an authorization to begin work, you may be agreeing to unfavorable terms and conditions or unnecessary services.
- Ask for an itemized cost estimate before work begins.
- Take inventory of damaged personal property and retain the items for inspection.
- Take photos of the damage before any building materials are removed.
- Ask your remediation vendor to keep logs detailing drying times, dates of completed work, number of personnel and equipment used.
- Refer your mitigation contractor to our office as soon as possible.

Have questions? We can help!

Reach out to our Claims team at:

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